

## DONAGHYS SERVICE PROMISE

- Have an experienced local Territory Manager available at all times.
- Provide appropriate training and support for your farm staff in the effective use of our products to attain expected results.
- Respond within 24 hours to any customer request for assistance regarding a Donaghys product.
- Provide scientists as technical back-up for your Territory Manager.
- Continue to research and develop products and solutions that deliver productivity and economic efficiency.
- Maintain a 'will not be beaten' attitude with competitive pricing and offers.
- Provide free delivery to your farm for orders over the value of \$1000 – orders below \$1000 will be subject to a \$35 freight charge.